



## **NEWS RELEASE**

FOR IMMEDIATE RELEASE

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### **ISLAND AIR ANNOUNCES FEBRUARY ON-TIME PERFORMANCE**

HONOLULU – Island Air has completed the month of February 2009 with an on-time average of 89.3% of all flights arriving within 15-minutes of schedule. This would place Island Air in the number two spot in the DOT's rankings, less than two percentage points below its code-share partner, Hawaiian Airlines.

In February, Island Air completed 99.1% of its scheduled flights, with Hawaiian showing a completion total of 99.9% and Mesa completing 98.2% of its flights. That performance puts Island Air in the top half of the ranked reporting airlines. In addition, Island Air had no complaints to the DOT during the period, which would have resulted in a #1 ranking.

"We strive hard to provide our customers with a product that has value. We understand schedule reliability and an on-time operation is important to today's traveler. I am proud of the performance of our staff and look forward to improving those numbers in the months ahead," said Bruce Wetsel, Island Air's Chief Operating Officer.

Island Air is not included on the DOT's lists of top 20 carriers because the airline is categorized as regional, which makes it ineligible to be officially ranked alongside domestic carriers.

Island Air is Hawai'i's leading regional carrier, serving airports on all major Hawaiian Islands. Founded in 1980 to provide scheduled service between Princeville and Honolulu, the airline now offers 390 weekly flights between the islands of O'ahu (Honolulu International Airport), Maui (Kahului Airport and West Maui's Kapalua Airport), Moloka'i (Ho'olehua Airport), Lana'i (Lana'i City Airport), Kaua'i (Lihue Airport), and the Island of Hawai'i (Hilo International Airport and Kona International Airport). Island Air is committed to its island communities and to providing warm and personalized service for its customers and those of its code-share partners Continental Airlines, Hawaiian Airlines, Mesa Air Group, and United Airlines. For reservations, flight information, and free membership in Island Air's Cloud 9 Customer Rewards Program, visit [www.islandair.com](http://www.islandair.com).

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