



## **NEWS RELEASE**

FOR IMMEDIATE RELEASE

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### **ISLAND AIR ANNOUNCES APRIL ON-TIME PERFORMANCE**

HONOLULU – Island Air is proud to report a third consecutive month of outstanding operational performance. The inter-island carrier completed the month of April 2009 with an on-time average of 90.0% of all flights arriving within 15-minutes of schedule. Island Air's performance equal to the number two spot in the DOT's rankings behind codeshare partner, Hawaiian Airlines.

Island Air completed 99.7% of its scheduled flights in April, better than Hawaiian and Alaska Airlines, which both completed April with a schedule reliability rate of 99.6%. Island Air's performance would have placed the regional airline in the #1 spot had it been ranked alongside the DOT's top 20 carriers. In addition, Island Air had no complaints filed with the DOT in April, which would have resulted in the carrier placing 1<sup>st</sup> for least complaints.

Island Air's Chief Operating Officer, Bruce Wetsel, said, "As we position ourselves for the busy summer months, our team has proven it's ready to continue our top ranked performance for Hawai'i's visitors and kama'aina, both operationally and with excellent customer service. This summer will be especially important to win over travelers looking for value in their Hawai'i vacations. As Hawai'i competes with other tropical destinations, we must prove that vacationing in the islands is the right choice for their next vacation."

Island Air is not included on the DOT's reports of top 20 carriers because the airline is categorized as regional, which negates its eligibility to be officially ranked with domestic carriers.

Island Air is Hawai'i's leading regional carrier, serving airports on all major Hawaiian Islands. Founded in 1980 to provide scheduled service between Princeville and Honolulu, the airline now offers 358 weekly flights between the islands of O'ahu (Honolulu International Airport), Maui (Kahului Airport and West Maui's Kapalua Airport), Molokai (Ho'olehua Airport), Lana'i (Lana'i City Airport), Kaua'i (Lihue Airport), and the Island of Hawai'i (Hilo International Airport and Kona International Airport). Island Air is committed to its island communities and to providing warm and personalized service for its customers and those of its code-share partners: Continental Airlines, Hawaiian Airlines, Mesa Air Group, and United Airlines. For reservations, flight information, and free membership in Island Air's Cloud 9 Customer Rewards Program, visit [www.islandair.com](http://www.islandair.com).

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