



NEWS RELEASE

FOR IMMEDIATE RELEASE

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ISLAND AIR ANNOUNCES MAY ON-TIME PERFORMANCE

HONOLULU – Island Air proudly reports its fourth consecutive month of outstanding operational performance. For May 2009, the inter-island carrier completed the month with an on-time average of 89.3% of all flights arriving within 15-minutes of schedule. Island Air’s performance would have placed the airline in the number two spot in the DOT’s ranking behind codeshare partner, Hawaiian Airlines.

Island Air completed 99.8% of its scheduled flights in May, one spot better than Hawaiian, and tied with top ranked carriers Continental, Alaska, and Northwest. Island Air’s performance would have placed the regional airline in the #1 position had it been ranked alongside the DOT’s top 20 carriers. In addition, Island Air had no complaints filed with the Department of Transportation in May, which would have resulted in the carrier placing 1st for least complaints.

“These have been some very exciting months, and through it all, I am thrilled to see these exceptional results. For a small regional carrier operating in an economically challenged environment, our team has proven we can keep up with the best of them,” said Bruce Wetsel, Island Air’s Chief Operating Officer.

Island Air is not included on the DOT’s reports of top 20 carriers because the airline is categorized as regional, which negates its eligibility to be officially ranked with domestic carriers.

Island Air is Hawai’i’s leading regional carrier, serving airports on all major Hawaiian Islands. Founded in 1980 to provide scheduled service between Princeville and Honolulu, the airline now offers 358 weekly flights between the islands of O’ahu (Honolulu International Airport), Maui (Kahului Airport and West Maui’s Kapalua Airport), Molokai (Ho’olehua Airport), Lana’i (Lana’i City Airport), Kaua’i (Lihue Airport), and the Island of Hawai’i (Hilo International Airport and Kona International Airport). Island Air is committed to its island communities and to providing warm and personalized service for its customers and those of its code-share partners: Continental Airlines, Hawaiian Airlines, Mesa Air Group, and United Airlines. For reservations, flight information, and free membership in Island Air’s Cloud 9 Customer Rewards Program, visit www.islandair.com.

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Reservations 1 800 652-6541 | islandair.com